## Nespresso Always On Free Coffee Offer Terms and Conditions March 2023

This Offer is organised and promoted by Top Coffee, Skyview Retail Park, 67 CR Swart Drive cnr Freda Road, Bromhof, Johannesburg (the "Promoter"). All participants ("Participants") in this Offer shall be subject to these Terms and Conditions. By participating in this Offer, participants warrant that they have read and agree to abide by these Terms and Conditions.

- 1. This offer applies only to a machine(s) purchased from select Nespresso<sup>®</sup> Participating Retailers in South Africa from 1 March 2023.
- 2. Machines need to be registered with Nespresso within 30 days of purchase. The date of purchase is the date reflected on your original proof of purchase in the form of a till slip or similar docket issued by the retailer (copies of debit card or credit card receipts will not be accepted).
- 3. Machine Registration page as per the below links;
  - a. Original Line Machines <u>https://za.buynespresso.com/za\_en/trade-machine-registration.html</u>
  - b. Vertuo Line Machines <u>https://za.buynespresso.com/za\_en/vertuo-trade-machine-registration.html</u>
- 4. The following offer is applicable machines registered as above:
  - a. All **Original Line** machines will receive three (3) free preselected sleeves of Nespresso coffee upon successful registration of your Nespresso machine.
  - b. All **Vertuo Line** machines will receive five (5) free preselected sleeves of Nespresso coffee and two (2) Vertuo mugs upon successful registration of your Nespresso machine.
- 5. The preselected free coffees are not exchangeable or refundable.
- 6. Incomplete Registration details will not be validated and will disqualify participation in this offer.
- 7. The Offer will not be validated without a valid original proof of purchase showing the machine model, machine serial number, date of purchase and the name of the retailer.
- 8. The Free Coffee Offering may only be redeemed once against each individual machine purchased.
- 9. This offer is limited to a maximum of five (5) machines per customer.
- 10. The Free Coffee Offering is not valid for Wholesale, Professional and Business partners within the B2B and HORECA markets, or for the purchase of machines for resale.
- 11. The Free Coffee Offering is redeemable in South Africa only.
- 12. The Offering may not be used in conjunction with any other promotion or discount.
- 13. Nespresso<sup>®</sup> collects the customer's personal information in order to conduct the Offer. The Promoter may, for an indefinite period unless otherwise required by law, use the information for promotional, marketing and publicity purposes including but not limited to sending electronic messages to the Participants. All personal details are kept in accordance with the Nespresso<sup>®</sup> Data Privacy Policy. Visit www.buynespresso.com to access the Nespresso<sup>®</sup> Data Privacy Policy.

## HOW TO REDEEM ONLINE

Register your Nespresso® coffee machine with Nespresso® and receive either;

Three (3) free preselected sleeves of Nespresso coffee upon registration of your Original Line Nespresso machine.

Or;

Five (5) free preselected sleeves of Nespresso coffee and two (2) Vertuo mugs upon registration of your Vertuo Line Nespresso machine.

Step 1: Register your machine online at one of the below registration links and activate your two (2) year Nespresso® machine warranty

Original Line Machines - <u>https://za.buynespresso.com/za\_en/trade-machine-registration.html</u> Vertuo Line Machines - <u>https://za.buynespresso.com/za\_en/vertuo-trade-machine-registration.html</u>

• To access the online Nespresso<sup>®</sup> machine registration page, scan the unique QR code printed on the machine pack hanging tag or on the coffee welcome set inside your machine box. To download a suitable QR Code Scanner, visit your mobile application store.

• Complete the online Registration Form and insert the 19-digit alphanumeric barcode that you can find on the drip tray, or underneath your new machine. The address provided by you on the registration page will be used as your delivery address for your coffee.

• Upload a copy of the ORIGINAL machine INVOICE (copies of debit card or credit card receipts will not be accepted)

Step 2: Receiving your Free Preselected Coffee

• Once online registration has been validated, the Nespresso<sup>®</sup> Club will send you email communication within three (3) working days of registration to confirm that your free preselected coffee is on its way.

## HOW TO REDEEM IN NESPRESSO® BOUTIQUES AND BOOTHS, OR THROUGH THE NESPRESSO® CLUB

Register your Nespresso<sup>®</sup> coffee machine at any Nespresso<sup>®</sup> Boutique, Booth or through the Nespresso<sup>®</sup> Club and receive your Free sleeves as stipulated above.

Step 1: Register your machine and activate your two (2) year Nespresso® machine warranty

• By visiting any Nespresso® Boutique, Booth or calling the Nespresso® Club on 0800 63 7773

• Insert the 19-digit alphanumeric barcode that you can find on the drip tray, or underneath your new machine on the reverse side of the machine pack hanging tag by filling in the digits in the space provided or by completing the coffee voucher received from a participating retailer.

• Present the ORIGINAL machine INVOICE (copies of debit card or credit card receipts will not be accepted) at any Nespresso<sup>®</sup> Boutique or Booth. When registering your machine through the Nespresso<sup>®</sup> Club, you will be required to email an electronic copy of the ORIGINAL machine INVOICE